

Learn from the Best – “Europe Net Decision Maker Event” on June 28, 2011

For the 3rd time the “Europe Net Decision Maker Event” will take place in Vienna. This year’s event will focus on services and, for the first time, take a look outside the truck industry to explore and discuss service excellence.

We will present and discuss the services and service elements that make certain companies economically successful. We will take an in-depth look on excellence in service and how we can learn from the “service champions” to promote our own business.

The 3rd “Europe Net Decision Maker Event” will invite experts that represent companies known for their service excellence. At the event, you will have to chance to “Learn from the Best” and interact with industry experts – be inspired by your contemporaries and set your own benchmarks for service.

About the “Europe Net Decision Maker Event 2011”

The “Europe Net Decision Maker Event” is a regular and important date for the truck industry. On both occasions in the last two years it attracted more than 100 high-level participants and decision makers, and has become an in-depth and unique platform for exchange and innovation within the truck industry. The specialist conference will combine high-level key note addresses and discussion rounds between experts from the service industry, the OEM and service providers within the truck industry, as well as their customers.

Save the date for the 3rd “Europe Net Decision Maker Event” overview:

Topic:

“Learn from the Best – Service excellence: key to winning and retaining clients in the long term”

When: 28 June 2011

Where: Schönbrunn Palace Conference Centre, Vienna/Austria

If you would like to attend, please save the date in your diary – 28 June 2011. Entry is free of charge. For your participation and registration as well as for any queries, please contact the organisational team:

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